



Grand River Hospital Operating Plan 2018 - 2019



3,444

Staff



28

Midwives



605

Medical/dental/
nurse practitioners

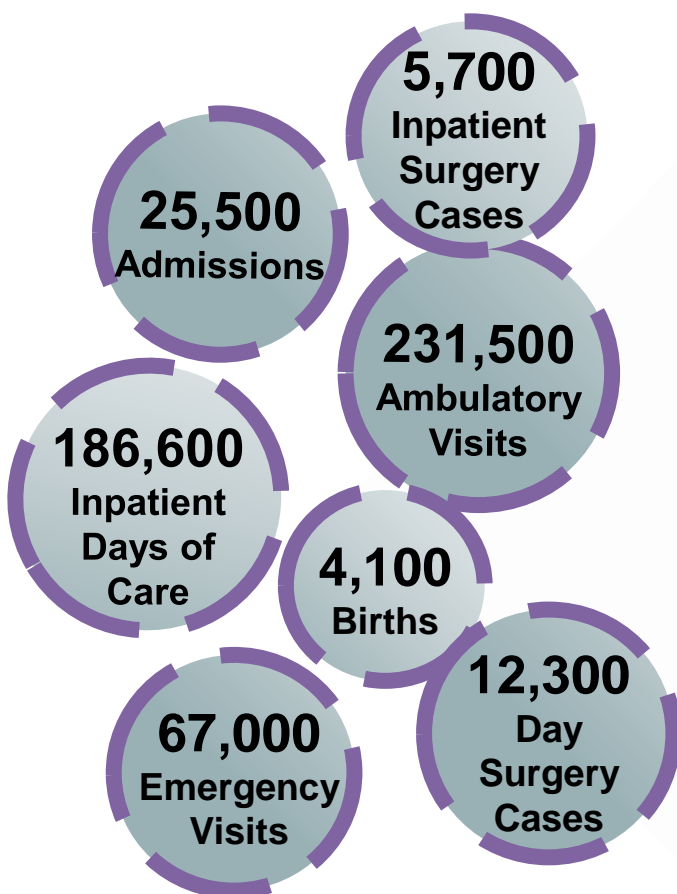


1,000

Volunteers

Every day our dedicated nurses, physicians and other hospital staff and volunteers work hard to provide exceptional care.

The care we expect to provide:



Clinical programs and services:

- ❖ Cancer care
- ❖ Childbirth
- ❖ Children's
- ❖ Complex continuing care
- ❖ Critical care
- ❖ Emergency medicine
- ❖ Laboratory medicine and pathology
- ❖ Medical imaging
- ❖ Medicine
- ❖ Mental health and addictions
- ❖ Pharmacy
- ❖ Rehabilitation
- ❖ Renal
- ❖ Stroke
- ❖ Surgery

2018/19 Operating Plan Priorities

Operating budget of
\$385 million
Capital budget of
\$14 million

The purpose of the Operating Plan is to describe focused activities in 2018/19 towards achieving the priorities of the 2017-2019 Strategic Plan.

Grand River Hospital's 2018/19 operating plan articulates seven priorities. These priorities are supported by milestones aimed at:

- Improving organizational productivity and effectiveness;
- Building the knowledge, skills and abilities of our staff, physicians and volunteers to provide care that meets the needs of patients and families;
- Investing in our infrastructure; and
- Enhancing quality, patient safety and research all within a balanced budget.



2018/19 Operating Plan Priorities

Sustain our focus on quality patient care and patient safety

- Enhance patient's experience with care
- Improve patient outcomes
- Pursue continuous quality improvement by embedding additional standards into our practice

PRISM- implement a shared hospital information system that delivers high quality care for patients

- Implement a clinical/ corporate information system
- Prepare our information system infrastructure to support the hospital's technology

Address our physical space needs both in the short term and long term

- Continue work on our facilities master plan, ensuring program planning and the right space to support care

Sustain our research/ innovation relationships and partnerships

- Propose governance oversight process for innovation
- Continue to ensure strategic positioning of GRH in research and innovation

Seek opportunities for additional funding/ revenue and identify initiatives to reduce costs in order to achieve a balanced budget

- Manage available resources effectively while responding to the needs of our patients and the changing health care environment
- Continue to demonstrate fiscal stewardship
- Develop strategies to fund infrastructure improvement initiatives

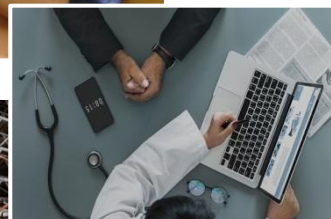
Consolidate KW Pension Plan with Healthcare of Ontario Pension Plan (HOOPP)

- Prepare for potential transition of pension plans

Develop an Information security program

- Progressively improve information security

The 2018-2019 fiscal year will be a busy one as we prepare for one of the biggest transformations in our hospital through the PRISM initiative; manage the hospital's current volumes; conduct work related to short- and long-term program and space planning; complete the potential pension plan merger; focus on staff development and wellbeing; and continuously improve the quality of care we provide.





KW Campus

835 King Street West, Kitchener, ON N2G 1G3

Freeport Campus

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