



AFFIX PATIENT LABEL	
Patient Name:	
DOB:	Gender:
OHIP:	
Phone #:	Alternate Phone #:

Community Referral to:
 Internal Medicine Clinic – GIMRAC
 Non-Malignant Hematology Clinic

Telephone: 519-749-4300 Ext. 2910 Fax: 519-749-4448

This is not a crisis or emergency referral service. For emergencies, call 911 or proceed to the nearest Emergency Room.

The following form **MUST** be completed by the Referring Physician
 See reverse (page 2) for Instructions

Date of Referral:	
Reason for Referral:	<input type="checkbox"/> To avoid ED visit <input type="checkbox"/> To access internal medicine services <input type="checkbox"/> To access non-malignant hematology services
Accessibility: <i>Does the patient require any special assistance?</i>	
Diagnosis: <i>In short, what medical issues are to be addressed in clinic?</i>	
Attach results of relevant investigations that are not available on Clinical Connect <input type="checkbox"/> Labs/Imaging Reports <input type="checkbox"/> Other:	
Urgency:	<input type="checkbox"/> Urgent – within 72 hrs or 3 business days <input type="checkbox"/> Non-urgent: <input type="checkbox"/> within 7 days <input type="checkbox"/> 8 – 14 days
Referring MD:	Printed Name: _____ Physician's Signature: _____ Address: _____ Telephone Number: _____ Fax Number : _____ Physician Billing Number: _____ Referral Date: _____

Fax to: 519-749-4448

Community Referral – Information and Instructions

Internal Medicine Clinic – GIMRAC

Telephone: 519-749-4300 ext. 2910 Fax: 519-749-4448

MANDATE – To provide expedited access to general internal medicine consultations for outpatients.

STEP 1 – BEFORE COMPLETING THE REFERRAL FORM

Physician referral is required.

Example criteria for referral include:

GIMRAC	Non-Malignant Hematology
<ul style="list-style-type: none">• Patient must be 18 years of age or older• Benign Hematology: Chronic anemia, sickle cell follow up, low platelets, etc.• Infectious disease: Fever NYD• Chest pain NYD with negative blood work• HTN (newly diagnosed and/or acute on chronic), headache, etc.• Weight loss NYD• Abnormal X-ray: Mass, effusion• Idiopathic DVT/PE• Post discharge follow up	<ul style="list-style-type: none">• Patient must be 18 years of age or older• Benign Hematology: Chronic anemia, sickle cell follow up, low platelets, etc.• Thrombosis/hemostasis• Hemoglobinopathies• Cytopenias/cytoses• Post discharge follow up

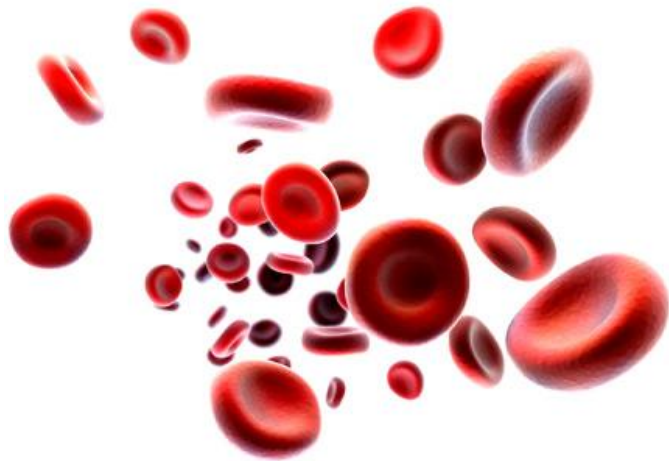
STEP 2 – COMPLETING THE REFERRAL FORM

- Include all known information relevant to this referral
- Indicate any outstanding orders that require follow up at the Internal Medicine Clinic/Non-Malignant Hematology Clinic appointment
- Include any relevant results that are not available on Clinical Connect

STEP 3 – AFTER COMPLETING THE REFERRAL FORM

- Fax to 519-749-4448
- Provide patient with Internal Medicine Clinic Internal Medicine Clinic/Non-Malignant Hematology Clinic pamphlet
- Inform patient of any investigations or blood work needed prior to clinic appointment

IN ALL CASES, THE INTERNAL MEDICINE CLINIC STAFF WILL SCHEDULE AN APPOINTMENT AND CONTACT THE PATIENT DIRECTLY.



Non-malignant hematology clinic

Please provide the following information for your appointment:

Your family doctors name:

_____ (First)

_____ (Last)

Important information for your care (what you would like to tell us about your health):

Getting to the clinic

Please enter the hospital at the KW Campus main entrance (835 King Street W, Kitchener).

Inside the main entrance, there is a volunteer desk. Any of our volunteers will gladly help you find your way to patient registration on the hospital's second floor.

At the patient registration desk, staff will

Please plan to arrive at patient registration **at least 20 minutes** before your scheduled appointment.



Advancing Exceptional Care

Kitchener-Waterloo Campus

835 King St. W, Kitchener, ON

Ph: 519-749-4300 • info@grhosp.on.ca



www.grhosp.on.ca



Non-malignant hematology clinic

To change your appointment, call us at 519-749-4300 ext. 2910



Advancing Exceptional Care

Welcome to our non-malignant hematology clinic

You may have been referred to the non-malignant hematology clinic for specialized care by a hematologist.

A hematologist is a doctor that specializes in the science or study of blood, blood-forming organs and blood diseases for adult patients.

We will contact you with the date and time of your appointment.

If you need to cancel your appointment, please let us know at 519-740-4300 ext. 2910.

About our clinic

We have a nurse, doctors and medical students (called residents) who will help to provide your care.



Sometimes we may ask you to repeat your health information; this is because we are a teaching hospital and want to make sure that everyone has the information they need for your care.

Why were you sent to the non-malignant hematology clinic?

Patients are usually sent to the clinic so that we can help diagnose a health issue.

You may have been referred:

- By staff in an emergency department after a recent visit;
- By your family doctor;
- By your surgeon; or
- For follow-up care.

How long is the wait to see staff at the clinic?

We will try to see patients with the most serious concerns first. The wait for an appointment could range from one day to approximately two weeks.

What will happen at your visit?

Your appointment will be about an hour long. Our nurse, hematologist and medical resident

will meet with you.

Sometimes the hematologist will order some blood work or other tests for more information.

We will discuss your treatment plan and next steps with you.

Getting ready for your visit with us

You may eat and drink as you normally would before you come for your appointment.

Please wear loose-fitting clothes and comfortable shoes.

Please bring the following with you:

- All of the medications you are currently taking in their original containers;
- Your health card;
- The first and last name of your family doctor;
- A snack – especially if you have diabetes; and
- A family member or friend for support, if possible.

Getting to the hospital

Please make arrangements to come to Grand River Hospital's KW Campus – 835 King St. West