

Why Do We Ask for Your Email Address?

Waterloo Regional Health Network is collecting patient email addresses. You may be asked during registration if you give permission for us to use your email address to communicate with you about your care.

This may include:

- Patient experience feedback
- Sharing instructions on how you can access your hospital records on-line using the My Care Experience Patient Portal (separate registration required)
- Appointment reminders
- Offering a virtual visit that uses your email to contact you through your computer, tablet or smartphone while at home instead of coming to hospital to see your doctor.

What can I expect if I agree to provide my email address?

Before you decide to give us permission to contact you by email, we want to give you some important information:

- Waterloo Regional Health Network will only email you with your permission
- The emails we send you may contain personal health information
- Some clinics currently do not use email to communicate with patients
- Email is never completely secure. There is always some risk to your privacy and security when using email to communicate.
- If you change or unsubscribe your email address, it is your responsibility to update it by informing a registration clerk or by contacting the Privacy Office
- Email should never be used to communicate in urgent or emergency situations. Call your clinic or go to the nearest Emergency Department
- You can remove your email address to stop receiving email communication at any time
- More information is available on our website [WRHN @ Midtown](#) [WRHN @Queens Blvd](#)

If you agree to the above, please PRINT your email below and share it with your registrar today.

Email Address: _____@_____

Your personal health information is always protected, and you can unsubscribe or update your information at any time by contacting your clinic or healthcare provider

