

# Grand River Hospital

## 2022-2023 Integrated Plan

The Grand River Hospital 2022-23 Integrated Plan outlines our organization's priorities for the current fiscal year. This includes improving health outcomes for our community by advancing our strategy in three key areas:

- Delivering a world class experience for patients, families, and our team members
- Partnering to create a world class health system
- Innovating and transforming healthcare delivery

As an organization we will also continue to focus on our response to the COVID-19 pandemic and recovery efforts.

### Our Priorities for 2022-2023



*Sitting at the table to lend our voice to support the development of the integrated plan has been a wonderful learning experience. It gives so much hope to see the planning of people, resources, medical resources, operating, and capital budgeting bringing all these plans together. The work outlined in the integrated plan guarantees us, the patients and caregivers a world class care experience.*

- GRH Patient and Family Advisors, Joanne MacPhail and Chris Hennebry



#### Deliver a World Class Experience for Patients, Families and Team Members

##### How we'll do this:

- Focusing on the safety and health of our teams
- Embedding performance management in our processes
- Building leadership potential and behaviours
- Improving patient experience
- Expanding programs/services
- Improving quality and safety
- Improving internal processes
- Advancing our digital services strategy
- Improving our digital security
- Bolstering recruitment
- Advancing diversity, equity and inclusion
- Increasing our capacity to invest in world class care

#### Partner to create a world class health system

##### How we'll do this:

- Advancing KW4 (Kitchener, Waterloo, and the Townships of Wellesley, Wilmot and Woolwich) Ontario Health team (OHT) goals.
- Expanding Joint Master Planning initiatives by continuing to align plans with community partner St. Mary's General Hospital.
- Investing in our infrastructure
- Optimizing space
- Advancing virtual care
- Advancing our clinical services plan
- Further integrating hospital services
- Supporting team engagement
- Improving reporting efforts

#### Innovate and Transform Health Care Delivery

##### How we'll do this:

- Encouraging innovation within our walls
- Facilitating innovation partnerships
- Improving our data

### Grand River Hospital by the numbers



**2 campuses**  
**3 satellite locations**



**680 beds**



**15 clinical programs**



**\$500m annual budget**



**4,000+** staff  
**690** professional staff  
**600** volunteers



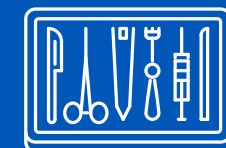
**25,000+** patient stays



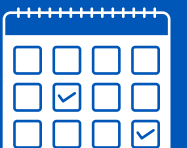
**72,000+** emergency visits



**4,300+** babies born



**7,500** surgeries



**265,000** outpatient visits