

The Patient & Family Advisory Council (PFAC) is committed to treating all contacts with respect and confidentiality.

We are a community council, here to respond to your specific concerns.

All contacts will receive a response, either:

Individually:

If the communication form is signed, a council member appropriate to your concern will contact you.

Or anonymously:

Responses are numbered and posted on the community information board; your information number will be located on the tear away portion of the contact form.

How do I fill in my form?

1. Each form is numbered on both the council contact portion and on your retained portion.
2. Be as specific as possible about your concern, issue or comment.
3. Please make note of the optional section* for personal contact information.

** By completing the optional section, your name will be attached to your comment and available for discussion by members of PFAC.*

TEAR ALONG THE DOTTED LINE

#2102 PFAC Contact Form

Date: _____ Time: _____

I am a: *(please check one)*

- Patient
 Family member

Hemodialysis:

- Monday, Wednesday, Friday
 Tuesday, Thursday, Saturday

Shift: *(please check one)*

- Morning
 Midday
 Evening
-
- Peritoneal Dialysis
 Renal Clinic

Concern/Issue/Comment:
(more space on back)

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OPTIONAL SECTION:

Name: _____

Phone number: _____

TEAR ALONG THE DOTTED LINE

**PFAC Contact Form
#2102**

Additional Comment Space:

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MISSION STATEMENT:

The Patient & Family Advisory Council is the voice between the health care team and the kidney community that will provide community perspective on all facets of kidney care.

**Patient & Family
Advisory Council**

The council is comprised of representation from the following areas:

Appointed:

- Program director or designate
- Medical director or designate
- Allied health representative
- Kidney Foundation of Canada representative
- Guelph & District Community Dialysis Association representative

Nominated Renal Patient

Representatives:

- Renal clinic (1)
- Progressive hemodialysis unit [7B] (1)
- Hemodialysis unit [3E] (2)
- GSU satellite (1)
- Palmerston satellite (1)
- Freeport satellite (1)
- Consumer representative (1)
- Renal staff representative (1)

Your current council members are identified by name and picture above the communication box at your kidney community information board.

Definition of kidney community:

The kidney patient and their families, as defined by the patient.

Are you a kidney patient or family member who would like to provide feedback?



**Patient &
Family Advisory
Council**

Communication Form

Purpose:

To bring concerns, issues, suggestions and comments to the attention of the Patient & Family Advisory Council