



Removing Authorized Representative Access

At any time, patients aged 12 and older can choose to remove the access that other people have to their My Connected Care health information. This can be done by calling the 24/7 My Connected Care support line at 1-855-455-2717. This is a toll-free number to the Cerner Customer Care Support Centre, located in Kansas City, Missouri.

When you request to remove an Authorized Representative from your account, they will no longer be able to view any of your health information.

If you change your mind in the future, or would like to give someone else access to your health information in My Connected Care, you can make a request by submitting the Patient Portal Authorized Representative Form to our Health Records office (more information can be found in the document *Authorized Representative Access*, and on our website).