

A Year of Accomplishment: Advancing Exceptional Care in 2014/2015

- GRH celebrated the re-designation of the hospital as a baby-friendly hospital in support of breastfeeding. It's a major accomplishment for the hospital's childbirth program, which helps bring more than 4,000 babies into Waterloo Region every year.

The World Health Organization, UNICEF and the Breastfeeding Committee for Canada award the designation to organizations that promote and protect breastfeeding.

Only a handful of hospitals in Canada have the coveted designation recognizing best practices in promoting breastfeeding.

- GRH celebrated the installation of replacement linear accelerators for radiation therapy treatment, upgrading original equipment installed when GRH's regional cancer centre first opened in 2003. Further upgrades and expansions to radiation therapy and cancer-related medical imaging capacity at the hospital are underway.
- GRH has made a 12 per cent improvement in emergency department length of stay while experiencing a nine per cent increase in patient visits. Emergency department volume surged to 66,580 visits in 2014/2015.

Recruitment of additional emergency physicians in conjunction with St. Mary's General Hospital is a key priority.

- Grand River Hospital has ranked within the top ten hospitals nationally in the Canadian Institute for Health Information's yearly hospital standardized mortality ratio report (HSMR), a key measure of quality of care and patient safety.

The HSMR measures patient survival rates in Canadian hospitals against an expected average. The national average HSMR is 100 for the baseline year of 2009-2010, with a lower number being preferred.

GRH's HSMR for the 2013-2014 fiscal year improved to 72, a ten point gain from the 2012-2013 fiscal year. In this most recent survey, nine hospitals in Canada including Grand River shared the top five scores.



Hard work by GRH's childbirth program helped the hospital earn re-designation as a WHO/UNICEF Baby Friendly Hospital. The re-designation was made official in April 2014 at a ceremony attended by Deputy Premier Deb Matthews.

- GRH completed the fiscal year with a balanced budget, its seventh consecutive year in this position. GRH's annual operating budget was \$358 million in 2014/2015.
- Generous donors supported the hospital with nearly \$6 million in contributions in 2014 through the Grand River Hospital Foundation. This support helped fund cribs, beds and mattresses, ventilators, chemotherapy chairs, defibrillators and much more.

The Foundation successfully launched its campaign to raise \$2.5 million for a new CT scanner which will serve the hospital's cancer and stroke patient populations.

- GRH and the University of Waterloo have officially launched a three year research partnership to provide world-class health research with a Waterloo Region focus.

The agreement is part of a plan to increase research and innovation activity at GRH.

GRH is a key centre for medical education, hosting hundreds of students a year in medicine, nursing, medical physics, clinical dietetics, pharmacy, social work and many other disciplines.



Grand River Hospital and the University of Waterloo have launched a three year partnership to provide world-class health research with a Waterloo Region focus. The partnership was announced in March 2015.

- GRH launched a multi-million dollar investment in upgraded medication equipment and software. More than half a million patient medication orders take place at GRH every year. Upgrades in medication systems are vital to on-going improvements in patient safety.
- GRH's first "Day in Psychiatry" was a huge success. The conference in October 2014 covered topics that family physicians regularly address when managing the care of their patients. Approximately 70 family physicians and 80 other healthcare professionals took part.

One in four Canadians will personally experience a mental illness in their lifetime. Along with specialized services provided at hospitals such as GRH, family physicians have important roles in caring for patients directly and providing support to families.

2014-2015: the year at a glance From April 1, 2014 to March 31, 2015

Number of patient admissions	23,156	Medical/dental staff	570
Number of births	4,116	Midwives	29
Number of day surgery visit	17,862	Number of beds	593
Number of ED visits	66,582		
Number of ambulatory care visits	245,015		

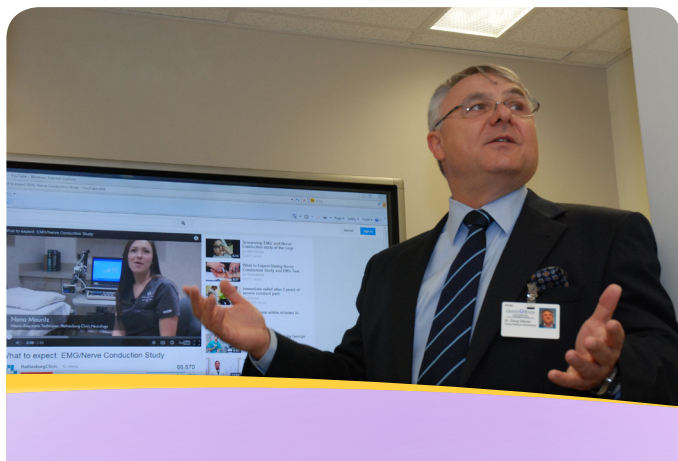


- GRH's mental health and addictions program held its second annual Stomping Out Stigma day in July 2014. The hospital is working to end stigma to encourage patients with mental health needs to seek care whenever they need it. GRH also hosted a community stop on Clara Hughes' Big Ride in March 2014, with more than 900 people attending to break down stigma and open discussion on mental health.
- Thanks to the hard work of the Smilezone Foundation, GRH's outpatient children's program has a bright, fresh care space. This extreme makeover provided a fun, happy place for children to receive treatment.
- GRH staff, physicians and volunteers gave 255 units of blood in 2014 at Canadian Blood Services locations. This tally places GRH third among all Ontario hospitals taking part in Canadian Blood Services' "Partners For Life" program.
- A small renovation has opened the door to a world of difference for patients with rehabilitation needs. GRH has officially opened renovated space for outpatient physical medicine clinics at Freeport. The space is intended to help GRH attract new physical medicine specialists, also called physiatrists, to provide local services to patients.
- GRH received recognition from the Greening Health Care Initiative of the Toronto Conservation Authority for efforts to reduce energy and water usage. For 2014, the KW Campus saw a total energy reduction of 10.8 per cent compared to 2013. The Freeport Campus marked a 12.2 per cent reduction in total energy usage.

GRH employs a full-time building automation systems technician and certified energy manager. GRH's tradespeople have put their expertise to work in upgrading building automation systems.



Former Kitchener Ranger David Clarkson was on hand to officially open refreshed outpatient children's care spaces at GRH in July 2014. The extreme makeover happened with the help of the Smilezone Foundation.



GRH director of physical medicine Dr. Doug Dittmer speaks at the official opening of the new outpatient rehabilitation clinic at GRH's Freeport Campus in June 2014.

KW Campus
835 King Street West,
Kitchener, ON N2G 1G3

Freeport Campus
3570 King Street West,
Kitchener, ON N2A 2W1



Subscribe to our enewsletter:
www.grhosp.on.ca/epulse



youtube.com/griverhosp

www.grhosp.on.ca
www.grhf.org



Grand River Hospital
Grand River Hospital Foundation



@GRHospitalKW
@GRHF



2014/2015 Financial Report

STATEMENT OF FINANCIAL POSITION

(Expressed in \$000's)

March 31, 2015, with comparative figures for 2014

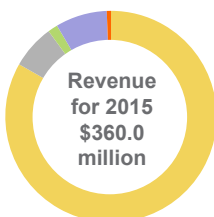
	2015	2014		2015	2014
ASSETS			LIABILITIES AND NET ASSETS		
Current assets	67,281	66,358	Current liabilities	66,015	57,236
Capital assets	188,017	180,635	Deferred capital contributions and other long-term liabilities	167,025	163,917
Accrued pension benefit plan	31,933	29,054	Net assets	54,191	54,894
	287,231	276,047		287,231	276,047

STATEMENT OF OPERATIONS

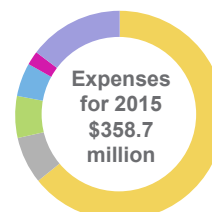
(Expressed in \$000's)

March 31, 2015, with comparative figures for 2014

	2015	2014	% CHANGE	% TOTAL
REVENUE				
Ministry of Health & Long Term Care	299,620	290,005	3.3	83.2
OHIP and patient revenue	24,222	23,646	2.4	6.7
Equipment grants and donations	5,435	4,474	21.5	1.5
Other revenue	28,427	27,453	3.5	7.9
	357,704	345,578	30.8	99.4
EXPENSES				
Salaries and employee benefits	230,395	228,514	0.8	64.2
Medical staff remuneration	26,116	24,769	5.4	7.3
Drugs	23,212	19,328	20.1	6.5
Medical and surgical supplies	18,515	18,959	(2.3)	5.2
Equipment amortization	7,756	6,922	12.0	2.2
Other expenses	52,724	53,546	(1.5)	14.7
	358,718	352,038	1.9	100.0
Deficiency of revenue over expenses before the undernoted	(1,014)	(6,460)		
MOHLTC PCOP reconciliation adjustment	2,325	15,351	(84.9)	0.6
Excess of revenue over expenses for MOHLTC purposes	1,311	8,891		
Building grants and donations	9,452	8,816		
Building amortization	(11,466)	(10,700)		
EXCESS (DEFICIENCY) OVER EXPENSES	(703)	7,007		



- Ministry of Health & Long Term Care
- OHIP and patient revenue
- Equipment grants and donations
- Other revenue
- MOHLTC PCOP reconciliation adjustment



- Salaries and employee benefits
- Medical staff remuneration
- Drugs
- Medical and surgical supplies
- Equipment amortization
- Other expenses