

# Emergency/LTC Pathway

PCP contacts Nurse Navigator via phone, email or Ocean e-Referral \*

Nurse Navigator obtains patient information and PCP contact # with a brief summary of concern...any red flags?

SEND TO ED

- Red Flags:**
- \*Struggling to breathe or have unrelieved SOB
  - \*Unrelieved Chest Pain or reoccurring CP after Nitro
  - \*acute confusion or difficulty thinking
  - \*acute CVA s/s
  - \*syncope
  - \*acute abdomen
  - \*cold/pulseless limb

Nurse Navigator connects with ED Resus Physician, provides brief report and LTC PCP contact info

Nurse Navigator assists to access more appropriate pathway or resources (i.e. Urgent Imaging, GIMRAC)

Is ED phone consult reasonable?

NN will enter Pt data for ED Pre-Arrival into First Net and Clerical Staff will complete the registration for the Physician's documentation; chart can be found under SCOPE tab in Launch Point

PCP contact information will be provided to Emergency Resus Physician, who will f/u with PCP between patients

PCP provides treatment plan as discussed with ED Physician

\* Nurse Navigator may assist with organizing any recommendations from the Emergency Physician

Does pt need to transport to ED?

LTC home will arrange pt transfer to ED

ED Physician will notify Clerical staff to pre-reg pt for pending arrival

\*Nurse Navigator contact information:  
Ocean e-Referral: St. Mary's KW4 SCOPE Program GRH/SMGH  
Phone: 226-972-5025  
Email: [scope@smgh.ca](mailto:scope@smgh.ca)