myconnected care

Portal Enrollment

Enrolling in My Connected Care

Creating an Account

Accepting an Invitation

You will receive an email from GRH/SMGH once you are registered to be enrolled for the portal by the clerical staff.



- 1. Open the email and click on Accept Invitation to My Connected Care.
- 2. The My Connect Care page will open, and you will be instructed to validate your information.

Verifying Information

- 1. Verify that the invitation is in your name and select **Continue**.
 - a. Select the option: **I'm NAME** if you are the patient.
 - b. If you are an authorized representative, select the option: **I manage NAME's health**.
 - c. Click Continue.

Welcome to My Connected Care	
My Connected Care is your online connection to Grand River Hospital and St. Mary's General Hospital. Here you can view health and visit information kept in our electronic health record and access an expanding number of online services designed to help you manage your health.	
This invitation is for LUISA	
If you aren't LUISA but have legal authority to manage LUISA's health, you'll create an account for yourself first so that you can access the requested health information. If you don't manage LUISA's health, please contact us immediately.	
Are you LUISA?	
I'm LUISA 🗸	
Continue Cancel	



GRAND SPITAL

- 2. Complete your information by entering your **Date of birth** and the **Last four digits of your HCN** (health card number).
- 3. Click on the Terms of Use and Privacy Policy links to read them, then select the box to agree.
- 4. Click Next, Create Your Account.

By verifying patient	informatic	on with Grand River Hospital and St. Mary's General Hospital, you are helping us keep medical		
Complete Y	secure. Our In	formation		
Date of birth				
Month	Day	Year		
February V	27	1983		
Enter the year as 4 digits.				
2934				
The answer to this sec	answer to this security verification question may have been provided when you were invited to join.			
I agree to the G	rand River	Hospital and St. Mary's General Hospital Terms of Use and Privacy Policy.		
Next, Create Your	Account	Cancel		

Creating Log In

Set up your login in the **Sign Up** tab. If you already have an account but are enrolling for a new role (e.g. authorized user), use the **Log In** tab instead.

- 1. Enter your email, password, First Name, and Last Name.
- 2. Select the box to agree to the **Terms of Use** (click on the link to read the Terms of Use).
- 3. Clicks on **SIGN UP**.



Access to **My Connected Care** is now granted and you will receive a confirmation email.

