

Creating an Account

Accepting an Invitation

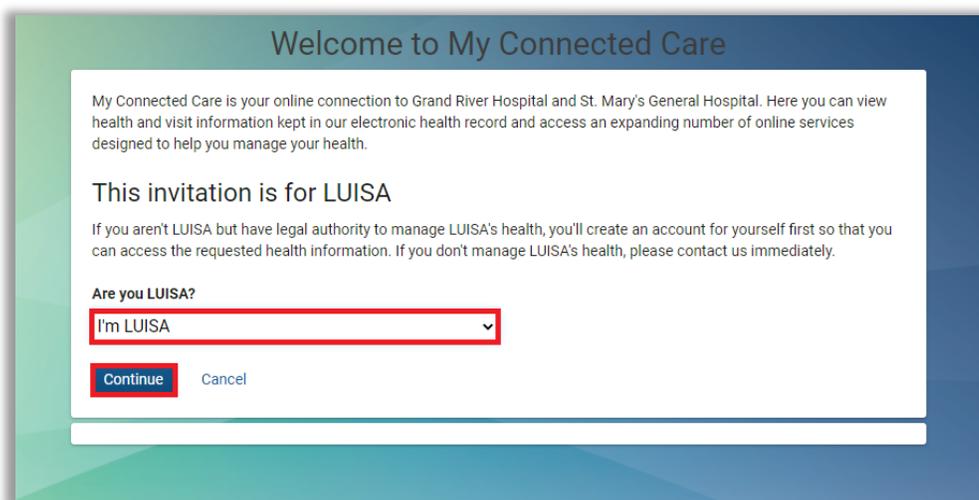
You will receive an email from GRH/SMGH once you are registered to be enrolled for the portal by the clerical staff.



1. Open the email and click on **Accept Invitation to My Connected Care**.
2. The **My Connect Care** page will open, and you will be instructed to validate your information.

Verifying Information

1. Verify that the invitation is in your name and select **Continue**.
 - a. Select the option: **I'm NAME** if you are the patient.
 - b. If you are an authorized representative, select the option: **I manage NAME's health**.
 - c. Click **Continue**.



2. Complete your information by entering your **Date of birth** and the **Last four digits of your HCN** (health card number).
3. Click on the Terms of Use and Privacy Policy links to read them, then select the box to agree.
4. Click **Next, Create Your Account**.

Creating Log In

Set up your login in the **Sign Up** tab. If you already have an account but are enrolling for a new role (e.g. authorized user), use the **Log In** tab instead.

1. Enter your **email, password, First Name,** and **Last Name**.
2. Select the box to agree to the **Terms of Use** (click on the link to read the Terms of Use).
3. Clicks on **SIGN UP**.

Tips for a Strong Password

- At least 8 characters in length
- Include 3 of the following:
 - Lowercase letters (a-z)
 - Uppercase letters (A-Z)
 - Numbers (0-9)
 - Special characters (!@#\$%^)
- Use a password that is different from others you use

Access to **My Connected Care** is now granted and you will receive a confirmation email.