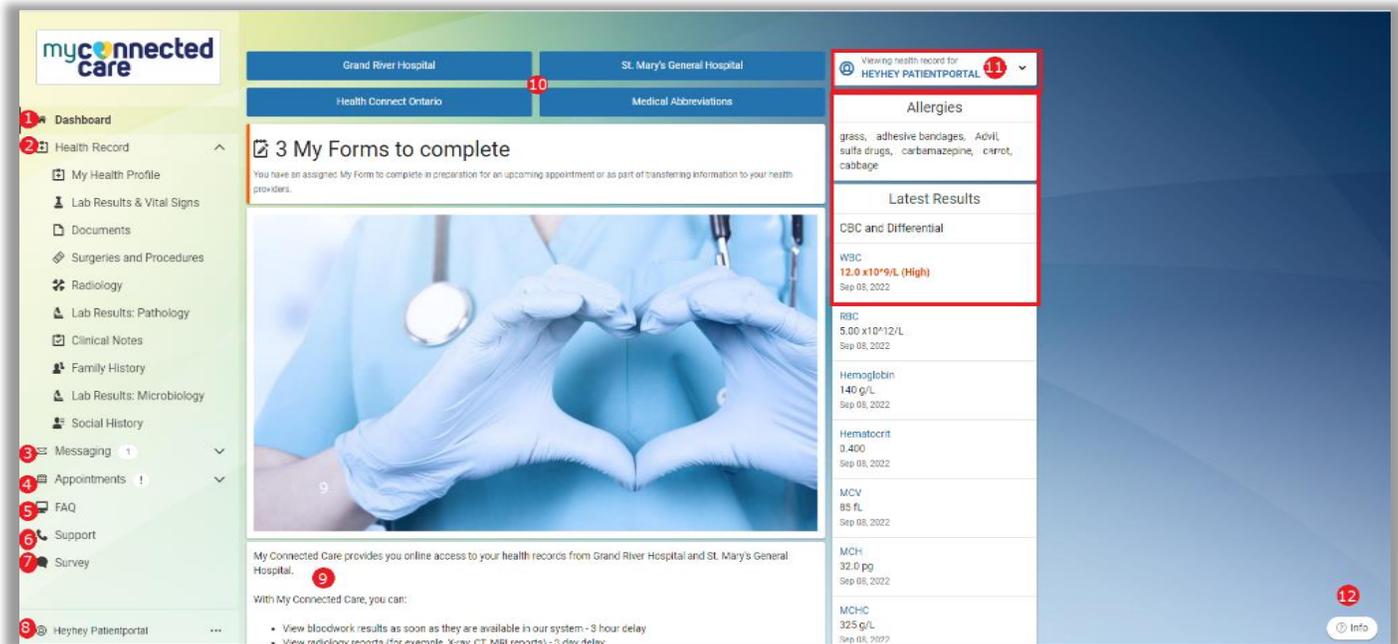


### My Connected Care Homepage

#### The Dashboard

The **My Connected Care** Patient Portal homepage provides quick and easy access to all of the Patient Portal’s important features.

The home page, or dashboard, has 3 main features. The menu on the left has sections that expand to display parts of the health record, while the right side of the screen displays allergies and the latest results. The center of the page has more information about My Connected care, as well as links to both hospitals, Health Connect Ontario, and a resource for Medical Abbreviations.



### Dashboard Sections

<p><b>1. Dashboard</b></p>	<p>This is your My Connected Care home page; where your personal account information appears.</p>
<p><b>2. Health Record</b></p>	<p>Connects you to your personal health information. Here you are able to view information such as: My Health Profile, Lab Results &amp; Vital Signs, Documents, Medications, Surgeries and Procedures, Radiology, Lab Results: Pathology, Clinical Notes, Family History, Lab Results: Microbiology, Social History.</p>
<p><b>3. Messaging</b></p>	<p>Click here to see your messaging options. In this section you can, view your inbox, view or print messages sent to you.</p>
<p><b>4. Appointments</b></p>	<p>Click here to view appointment and scheduling options.</p>

<b>5. Frequently Asked Questions</b>	Click to read answers to frequently asked questions about the portal and your My Connected Care health account.
<b>6. Support</b>	Click to see support information for the portal.
<b>7. Survey</b>	We value your feedback. Click to complete a short survey about your experience with My Connected Care.
<b>8. Account Management</b>	Displays the name of the person logged in to My Connected Care. <ul style="list-style-type: none"> <li>• Click the ellipsis (...) to see your account details.</li> <li>• Account is where you can update your name within My Connected Care, your login, email address, or your My Connected Care password.</li> <li>• Notifications are where you can update your email address (notifications from My Connected Care are sent to this email address).</li> <li>• Patient Information is where your personal details, address, contact information, health insurance information, and contacts can be viewed.</li> <li>• Access Logs is where you can see when you previously logged in to My Connected Care.</li> <li>• Help gives you the My Connected Care Help Desk number and examples of when you should call for help regarding your My Connected Care account.</li> <li>• Sign out is where you disconnect from the portal services.</li> </ul>
<b>9. Welcome to My Connected Care</b>	An introduction to the My Connected Care portal, which gives you a brief overview of what you will find in the portal.
<b>10. Online Links</b>	Click resource links to the Grand River Hospital and St. Mary's General Hospital websites, Health Connect Ontario, and a list of Medical Abbreviations.
<b>11. Name &amp; Recent Laboratory Results</b>	Displays the name of the person whose My Connected Care information you are viewing; notable for those who have proxy access to someone else's account. A list of your most recent laboratory results.
<b>12. Info</b>	Click to get your Support ID. Note: You need your Support ID if you call the My Connected Care Help Desk for technical support. Contains Terms of Use, and the Privacy Policy, and has related information about what to do when you have a question about your account or health records.

