myconnected care

Health Record

Health Profile & Results

Reviewing Results

My Connected Care provides patients with access to view their laboratory results, Radiology reports, and upcoming appointments. Results are shown in subgroups, with the most recent results displayed first.

Viewing your Results

To view your results:

- 1. In the Dashboard, click the **Health Record** downward-pointing arrow, and from the list that appears, select the type of results you want to view.
 - General Laboratory results will display from most recent to oldest.
 - Reference ranges are displayed on the lower right side of the result.
- 2. The default display timeframe is one week back from your most recent result. **Adjust** the date range filters to view additional results.
- Dut-of-range results will display in orange. Not all out-of-range results represent disease; please follow up with your healthcare provider.

mucennected	Lab Results & Vital Signs	Print
Care	Viewing health record for HEYHEY PATIENTPORTAL	Most test results are released to you as soon as they are available. This means that you may see test results
😤 Dashboard	Most recent results Learn More	Reference Range' means the normal range for healthy people. If your results are out of range they will display in
Health Record My Health Profile	Filter by date range Start date End date 2022-09-01 2022-09-01 2022-09-01 2022-09-08 202 202 202 202 202 202 202 202 202 2	dark orange. If you get an out-of-range result, it doesn't necessarily mean anything is wrong; please talk to your healthcare provider.
Lab Results & Vital Signs	Enter date in YYYY-MM-DD format.	Results are shown in subgroups, with the most recent results displayed first. To see additional results, change the start and and date or alies "show all results".
Documents	Show all results	View More
Radiology	CBC and Differential	
Lab Results: Pathology Clinical Notes Family History	WBC 12.0 x10^9/L (High) > Date: Sep 08, 2022 04:16 PM EDT Reference Range: 4.0 x10^9/L - 11.0 x10^9/L	
Lab Results: Microbiology	RBC 5.00 x10^12/L	
Heyhey Patientportal ···	Date: Sep 08, 2022 04:16 PM EDT Reference Range: 4.40 x10*12/L - 5.90 x10*12/L	

- **General Laboratory** results and **Microbiology** reports are available as soon as the results are in Grand River Hospital or St. Mary's General Hospital's electronic health record. Most test results are released to you as soon as they are available. This means that you may see test results before your healthcare provider reviews them.
- **Pathology** reports have a 10-day delay between the time a pathology result is complete and when it is available on My Connected Care. The delay gives your healthcare team time to connect with you to discuss the results.
- **Radiology** reports have a 3-day delay between the time a result is complete and when it is available. Radiologists get images for review and interpretation and the reports are released to you shortly after they are available in our system (3-day delay). My Connected Care displays the radiology report, but will not show the image.

10-Nov-22







• **Note:** My Connected Care displays test results from September 2019 onwards and clinical notes from November 2022. If you would like access to a test result that is not displayed through My Connected Care, please contact the health records department at the hospital where your appointment took place.

Downloading your Results

Your My Connected Care account allows you to download some of your results and save them to your computer.

To download/print your results:

- 1. Choose from the menu, Lab Reports: Pathology, Lab Reports: Microbiology, or Radiology.
- 2. Select the results you want to download or print.
- 3. Click the **Download** button next to the report you want to download or print.
- The results will download to the computer you are using to access My Connected Care.
- 4. Open the downloaded file and print.

mucennected	Radiology		
care	Viewing health record for HEYHEY PATIENTPORTAL	~	Radiologists get images for review and interpretation and the reports are released to you shortly after they are unlikely is our extern (2 denutles). Mr. Compared of the second second seco
A Dashboard	XR Chest 2 Views 2 3 Dow	ownload	displays the radiology report, but will not show the image.
Health Record My Health Profile	Date Created: Sep 08, 2022		You must have a PDF reader to View or Download a document. Documents viewed or printed from My Connected Care represent a point-in-time copy of
Lab Results & Vital Signs	CT Head Dow	information available at that time and Download point add to the document after printed. Before you download, please	information available at that time and may not reflect any updates made to the document after it was viewed and/or printed. Before you download, please be advised that a construct the document will be downloaded to the local
 Documents Surgeries and Procedures 	Date Created: Jun 29, 2022		copy of the document will be downloaded to the local computer that you are accessing it from. Grand River Hospital and St. Mary's General Hospital has neither the ability to control nor legal responsibility for the security
Radiology	CT Head Code Stroke Dow	ownload	of copies of documents downloaded from My Connected Care.
Lab Results: Pathology	Date Created: Jun 23, 2022		View More
Family History	Previous 1	Next >	

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myconnectedcare.ca

Health Profile

Your Health Profile is where you can view information about your Immunizations, Allergies, and Health Issues.

Viewing your Health Profile

- 1. Select **My Health Profile** from the Health Record menu.
- 2. Scroll through the right pane to see your information.

myconnected	My Health Profile	•	
A Dashboard	Immunizations 2		
Health Record My Health Profile	influenza virus vaccine, live pneumococcal 10-valent conjugate vaccine	Date Received: Jan 01, 2021 Date Received: Jan 01, 2021	
Lab Results & Vital Signs	Current Allergies		
Documents	grass	Reactions: Allergic skin rash	
Surgeries and Procedures	adhesive bandages	Reactions: Anxiety	
Messaging 1	Health Iss	Health Issues	
Appointments !	Stroke	Date Identified: 2022 Status: Active	
FAQ	Parkinson's disease	Date Identified: 2016	
Support	Parkinsons uisease	Status: Active	
 Survey 	Hypothyroidism	Status: Active	
	Parkinson's disease	Status: Active	
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